



Zetechtics Ltd

www.zetechtics.com

Manufacturers of Sub-Sea Control Systems & Associated
Instrumentation for the Global Offshore Oil Industry

QUALITY POLICY

Zetechtics' Quality Policy is to strive to exceed our customer's expectations. We will redouble our efforts if for whatever reason these are not achieved to ensure we recover our Customer Satisfaction.

It is paramount that ultimately our customer is satisfied with our products and services.

Scope of approval:

Design, development and manufacture of advanced electro-hydraulic sub-sea control systems for Remote Intervention Tooling (RIT).

In support of this policy, Zetechtics' Quality Objectives are such that:

Zetechtics will comply with and maintain its ISO.9001: 2008 Quality Management System certification.

Our products will be progressively developed to keep abreast of changing technology therefore remaining at the cutting edge of market requirements.

We aim to be the first choice supplier of advanced control systems to the sub-sea industry. We aim to deliver value for money products and services to our customers.

The organisation shall be profitable in order to fund our development programme while maintaining the company's integrity and quality at a high level.

We monitor the performance of the QMS and implement measures in order to continuously improve the effectiveness of the QMS.

We liaise with Customers, Suppliers and Partners to discuss Quality matters and to use outcomes of these meetings to improve the quality of our services. Prompt action is taken when dealing with Customer Issues.

We empower each member of staff to be responsible for the quality of their own work.

We ensure that all employees are trained or have the experience to carry out their duties in a competent manner, whilst Zetechtics maintain a staff development programme.

This policy and the way it is operated will be reviewed at least annually and more often if there are any significant changes within the organization or any changes to legal requirements.

We aim to operate a sound Health and Safety Policy for our staff, clients and visitors providing a safe, healthy and injury free workplace.

Environmental Control measures will be employed to ensure that our operations do not adversely affect the environment in which we all have to live and work.

Managing Director